

# Fleet Support Agreement

## 81801 – EMERGENCY SERVICES




THIS AGREEMENT IS FOR YOUR RECORDS AND DETAILS ALL SUPPORT FROM RENAULT UK LTD TRADING AS RENAULT, DACIA AND ALPINE ("GROUPE RENAULT") ON THE VEHICLES THAT YOU ORDER. IF ANY INFORMATION ON THE AGREEMENT IS INCORRECT, PLEASE CONTACT THE RENAULT BUSINESS HUB ON 0800 731 7066.

If you have a payment being made directly to you from Groupe Renault, then please send your bank details on company headed paper to:  
Fleet Finance Department, Groupe Renault, The Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, Herts, WD3 9YS.

Percentage discounts are payable on all factory fitted options unless stated otherwise. Please note that the discount is relevant to the date that your nominated dealership places the order for the vehicle(s) with Groupe Renault. The terms and conditions of this agreement are on the final page and are incorporated into this Fleet Support Agreement.

Paint Options: Where "FOC Metallic Paint" is listed, all chargeable metallic and non-metallic paint options are included except for "Two-Tone" Paint (where applicable) and "Liquid Yellow" / "Volcanic Orange" for RenaultSport versions. Special / Limited Editions: "Special", "Limited" and "RenaultSport" editions are excluded from any Groupe Renault Fleet Support unless otherwise stated.

 <p><b>Griffin Military &amp; Diplomatic</b></p> <p>Agreement Number: <b>81800</b>      Version Number: <b>06</b></p> <p>Agreement Name: <b>Emergency Services &amp; NHS</b></p> <p><b><u>VALID DATES</u></b></p> <p>Orders From: 9/8/2021      Registrations From: 9/8/2021 Orders To: 31/12/2021      Registrations To: 30/6/2022</p>	<p>GRIFFIN MILITARY &amp; DIPLOMATIC Griffin House Henfield Business Park Henfield. BN5 9SL</p> <p>01273 574000 or 07802 436115</p> <p><b><u>ACCOUNT MANAGER</u></b></p> <p>Name: Chris Durden Email: <a href="mailto:chris.durden@renault.co.uk">chris.durden@renault.co.uk</a> Tel. No: 07977 289382</p>
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Model	Versions	Support	FOC Options
New ZOE	<ul style="list-style-type: none"> <li>• Iconic R110 EV 50 Rapid Charge MY21.5</li> <li>• Iconic R135 EV 50 Rapid Charge MY21.5</li> <li>• i Iconic R110 Z.E. 50</li> <li>• i Iconic R135 Z.E. 50</li> <li>• i Iconic R110 Z.E. 50 Rapid Charge</li> <li>• i Iconic R135 Z.E. 50 Rapid Charge</li> <li>• i Venture Edition R110</li> <li>• Venture Edition R110 EV 50 Rapid Charge MY21.5</li> </ul>	Dealer Cashback: 12.00 %	• FOC Metallic Paint
New ZOE	<ul style="list-style-type: none"> <li>• Play R110 EV 50 MY21.5</li> <li>• i Play R110 Z.E. 50</li> </ul>	Dealer Cashback: 11.00 %	• FOC Metallic Paint
New ZOE	<ul style="list-style-type: none"> <li>• GT Line R135 EV 50 Rapid Charge MY21.5</li> <li>• GT Line R135 EV 50 Rapid Charge MY21.5</li> <li>• i GT Line R135 Z.E. 50</li> <li>• i GT Line R135 Z.E. 50 Rapid Charge</li> </ul>	Dealer Cashback: 12.00 %	• FOC Metallic Paint

Model	Versions	Support	FOC Options
CLIO	<ul style="list-style-type: none"> <li>• Play TCe 90 MY21.5</li> <li>• Play TCe 90 Auto CVT MY21.5</li> <li>• S Edition TCe 90 MY21.5</li> <li>• S Edition TCe 90 Auto CVT MY21.5</li> <li>• Iconic SCe 65 MY21.5</li> <li>• Iconic TCe 90 MY21.5</li> <li>• Iconic TCe 90 Auto CVT MY21.5</li> <li>• Iconic SCe 65 MY21</li> <li>• Iconic TCe 90 MY21</li> <li>• Iconic TCe 90 Auto CVT MY21</li> <li>• Iconic SCe 75</li> <li>• Iconic Blue dCi 85</li> <li>• Iconic SCe 65 MY21.5</li> <li>• Iconic TCe 90 MY21.5</li> <li>• Iconic TCe 90 Auto CVT MY21.5</li> <li>• Iconic TCe 100 Auto CVT</li> <li>• Iconic SCe 75 with BOSE</li> <li>• Iconic TCe 100 with BOSE</li> <li>• Iconic TCe 100 Auto CVT with BOSE</li> <li>• Iconic Blue dCi 85 with BOSE</li> <li>• Iconic TCe 100</li> <li>• RS Line TCe 90 MY21.5</li> <li>• RS Line TCe 90 Auto CVT MY21.5</li> <li>• RS Line TCe 90 MY21</li> <li>• RS Line TCe 90 Auto CVT MY21</li> <li>• RS Line TCe 90 with BOSE MY21</li> <li>• RS Line TCe 90 Auto CVT with BOSE MY21</li> <li>• R.S. Line Blue dCi 85</li> <li>• RS Line TCe 90 MY21.5</li> <li>• RS Line TCe 90 Auto CVT MY21.5</li> <li>• R.S. Line TCe 100 Auto CVT</li> <li>• R.S. Line TCe 100 with BOSE</li> <li>• R.S. Line TCe 100 Auto CVT with BOSE</li> <li>• R.S. Line TCe 130 Auto EDC with BOSE</li> <li>• R.S. Line Blue dCi 85 with BOSE</li> <li>• R.S. Line TCe 100</li> <li>• R.S. Line TCe 130 Auto EDC</li> <li>• Play TCe 100</li> <li>• Play SCe 65 MY21</li> <li>• Play TCe 90 MY21</li> <li>• Play TCe 90 Auto CVT MY21</li> <li>• Play SCe 65 MY21.5</li> <li>• Play TCe 90 MY21.5</li> <li>• Play TCe 90 Auto CVT MY21.5</li> <li>• Play TCe 100 Auto CVT</li> <li>• Play SCe 75</li> <li>• Play Blue dCi 85</li> <li>• S Edition TCe 90 MY21.5</li> <li>• S Edition TCe 90 Auto CVT MY21.5</li> <li>• S Edition TCe 90 MY21</li> <li>• S Edition TCe 90 Auto CVT MY21</li> <li>• S Edition TCe 90 with BOSE MY21</li> <li>• S Edition TCe 90 Auto CVT with BOSE MY21</li> <li>• S Edition TCe 100</li> <li>• S Edition TCe 130 Auto EDC</li> <li>• S Edition dCi 85</li> <li>• S Edition TCe 90 MY21.5</li> <li>• S Edition TCe 90 Auto CVT MY21.5</li> <li>• S Edition TCe 100 Auto CVT</li> <li>• S Edition TCe 100 with BOSE</li> <li>• S Edition TCe 100 Auto CVT with BOSE</li> <li>• S Edition TCe 130 Auto EDC with BOSE</li> <li>• S Edition dCi 85 with BOSE</li> <li>• R.S. Line BOSE Edition TCe 100</li> <li>• Iconic TCe 90 MY21.5</li> <li>• Iconic TCe 90 Auto CVT MY21.5</li> <li>•</li> </ul>	Dealer Cashback: 10.00 %	• FOC Metallic Paint

Model	Versions	Support	FOC Options
	<ul style="list-style-type: none"> <li>• RS Line TCe 90 MY21.5</li> <li>• RS Line TCe 90 Auto CVT MY21.5</li> </ul>		
CLIO	<ul style="list-style-type: none"> <li>• RS Line E-TECH Hybrid 140 Auto MY21.5</li> <li>• Iconic E-TECH Hybrid 140 Auto MY21.5</li> <li>• Iconic E-TECH Hybrid 140 Auto MY21.5</li> <li>• Iconic E-TECH Hybrid 140 Auto</li> <li>• RS Line E-TECH Hybrid 140 Auto MY21.5</li> <li>• R.S.Line E-TECH Hybrid 140 Auto</li> <li>• Play E-TECH Hybrid 140 Auto MY21.5</li> <li>• Play E-TECH Hybrid 140 Auto</li> <li>• S Edition E-TECH Hybrid 140 Auto MY21.5</li> <li>• S Edition E-TECH Hybrid 140 Auto MY21.5</li> <li>• S Edition E-TECH Hybrid 140 Auto</li> <li>• E-TECH Launch Edition Hybrid 140 Auto</li> </ul>	Dealer Cashback: 11.00 %	• FOC Metallic Paint
New Captur	<ul style="list-style-type: none"> <li>• Play TCe 90 MY21.5</li> <li>• Play TCe 140 Auto MY21.5</li> <li>• Play TCe 90 MY21</li> <li>• Play TCe 140 Auto MY21</li> <li>• Iconic TCe 90 MY21.5</li> <li>• Iconic TCe 140 MY21.5</li> <li>• Iconic TCe 140 Auto MY21.5</li> <li>• Iconic TCe 90 MY21.5</li> <li>• Iconic TCe 140 MY21.5</li> <li>• Iconic TCe 140 Auto EDC MY21</li> <li>• Iconic TCe 140 Auto MY21.5</li> <li>• Iconic TCe 90 MY21</li> <li>• Iconic TCe 140 MY21</li> <li>• Iconic TCe 160 Auto EDC MY21</li> <li>• S Edition TCe 90 MY21.5</li> <li>• S Edition TCe 140 MY21.5</li> <li>• S Edition TCe 140 Auto MY21.5</li> <li>• S Edition TCe 90 MY21.5</li> <li>• S Edition TCe 140 MY21.5</li> <li>• S Edition TCe 140 Auto MY21.5</li> <li>• S Edition TCe 90 MY21</li> <li>• S Edition TCe 90 with Bose MY21</li> <li>• S Edition TCe 140 MY21</li> <li>• S Edition TCe 140 Auto EDC MY21</li> <li>• S Edition TCe 160 Auto EDC MY21</li> <li>• S Edition TCe 140 with Bose MY21</li> <li>• S Edition TCe 140 Auto EDC with Bose MY21</li> <li>• S Edition TCe 160 Auto EDC with Bose MY21</li> <li>• S Edition TCe 100 with BOSE</li> <li>• S Edition TCe 130 with BOSE</li> <li>• S Edition TCe 130 Auto EDC with BOSE</li> <li>• S Edition TCe 155 Auto EDC with BOSE</li> <li>• S Edition Blue dCi 95 with BOSE</li> <li>• BOSE Launch Edition TCe 130</li> <li>• S Edition Blue dCi 115 with BOSE</li> <li>• S Edition Blue dCi 115 Auto EDC with BOSE</li> <li>• BOSE Launch Edition TCe 100</li> <li>• BOSE Launch Edition TCe 130 Auto EDC</li> <li>• BOSE Launch Edition TCe 155 Auto EDC</li> <li>• BOSE Launch Edition Blue dCi 95</li> <li>• BOSE Launch Edition Blue dCi 115</li> <li>• BOSE Launch Edition Blue dCi 115 Auto EDC</li> <li>• SE Limited TCe 140 Auto MY21.5</li> <li>• SE Limited TCe 90 MY21.5</li> <li>• R.S. Line TCe 90 MY21.5</li> <li>• R.S. Line TCe 140 MY21.5</li> <li>• R.S. Line TCe 140 Auto EDC MY21.5</li> <li>• R.S. Line E-TECH Hybrid 145 Auto MY21.5</li> <li>• R.S. Line E-TECH Plug-in Hybrid 160 Auto MY21.5</li> <li>• R.S. Line TCe 90 MY21.5</li> <li>• R.S. Line TCe 140 MY21.5</li> <li>• R.S. Line TCe 140 Auto MY21.5</li> <li>• R.S. Line E-TECH Hybrid 145 Auto MY21.5</li> <li>•</li> </ul>	Dealer Cashback: 10.00 %	• FOC Metallic Paint

Model	Versions	Support	FOC Options
	<ul style="list-style-type: none"> <li>• R.S. Line E-TECH Plug-in Hybrid 160 Auto MY21.5</li> </ul>		
New Captur	<ul style="list-style-type: none"> <li>• S Edition E-TECH Hybrid 145 Auto MY21.5</li> <li>• S Edition E-TECH Plug-in Hybrid 160 Auto MY21.5</li> <li>• S Edition E-TECH Hybrid 145 Auto MY21.5</li> <li>• S Edition E-TECH Plug-in Hybrid 160 Auto MY21.5</li> <li>• S Edition E-TECH Plug-in Hybrid 160 Auto</li> <li>• S Edition E-TECH Plug-in Hybrid 160 Auto w.Bose</li> <li>• E-TECH Launch Edition Plug-in Hybrid 160 Auto</li> </ul>	Dealer Cashback: 12.00 %	<ul style="list-style-type: none"> <li>• FOC Metallic Paint</li> </ul>
Arkana	<ul style="list-style-type: none"> <li>• Iconic TCe Mild-hybrid 140 Auto EDC</li> <li>• Iconic E-TECH Hybrid 145 Auto</li> <li>• S Edition TCe Mild-hybrid 140 Auto EDC</li> <li>• S Edition TCe Mild-hybrid 140 Auto EDC</li> <li>• S Edition E-TECH Hybrid 145 Auto</li> <li>• S Edition E-TECH Hybrid 145 Auto</li> <li>• R.S. Line TCe Mild-hybrid 140 Auto EDC</li> <li>• R.S. Line TCe Mild-hybrid 140 Auto EDC</li> <li>• R.S. Line E-TECH Hybrid 145 Auto</li> <li>• R.S. Line E-TECH Hybrid 145 Auto</li> </ul>	Dealer Cashback: 10.00 %	<ul style="list-style-type: none"> <li>• FOC Metallic Paint</li> </ul>
Kadjar MY21.5	<ul style="list-style-type: none"> <li>• Iconic TCe 140 MY21.5</li> <li>• Iconic TCe 140 Auto EDC MY21.5</li> <li>• S Edition TCe 140 MY21.5</li> <li>• S Edition TCe 140 Auto EDC MY21.5</li> <li>• GT Line TCe 140 MY21.5</li> <li>• GT Line TCe 140 Auto EDC MY21.5</li> </ul>	Dealer Cashback: 19.50 %	<ul style="list-style-type: none"> <li>• FOC Metallic Paint</li> </ul>
New Mégane Hatch	<ul style="list-style-type: none"> <li>• R.S. 300 MY20</li> <li>• R.S. 300 Auto EDC MY20</li> <li>• R.S. 300 Auto EDC MY21</li> <li>• R.S. 300 Trophy MY20</li> <li>• R.S. 300 Trophy Auto EDC MY20</li> <li>• R.S. 300 Trophy Auto EDC MY21</li> </ul>	Dealer Cashback: 8.50 %	<ul style="list-style-type: none"> <li>• FOC Metallic Paint</li> </ul>
New Mégane Hatch	<ul style="list-style-type: none"> <li>• Iconic E-TECH Plug-In Hybrid 160 Auto</li> <li>• Iconic TCe 140 MY20</li> <li>• Iconic TCe 140 Auto EDC MY20</li> <li>• Iconic Blue dCi 115 MY20</li> <li>• Iconic Blue dCi 115 Auto EDC MY20</li> <li>• Iconic TCe 140 MY21</li> <li>• Iconic TCe 140 Auto EDC MY21</li> <li>• Iconic Blue dCi 115 MY21</li> <li>• Iconic Blue dCi 115 Auto EDC MY21</li> <li>• R.S. Line TCe 140 MY21</li> <li>• R.S. Line TCe 140 Auto EDC MY21</li> <li>• R.S.Line Blue dCi 115 MY21</li> <li>• R.S. Line Blue dCi 115 Auto EDC MY21</li> <li>• RS Line E-TECH Plug-In Hybrid 160 Auto</li> <li>• R.S.Line TCe 140 MY20</li> <li>• R.S.Line TCe 140 Auto EDC MY20</li> <li>• R.S. Line Blue dCi 115 MY20</li> <li>• R.S. Line Blue dCi 115 Auto EDC MY20</li> <li>• R.S.Line TCe140 MY21</li> <li>• R.S.Line TCe140 Auto EDC MY21</li> <li>• R.S. Line Blue dCi 115 MY21</li> <li>• R.S. Line Blue dCi 115 Auto EDC MY21</li> </ul>	Dealer Cashback: 13.00 %	<ul style="list-style-type: none"> <li>• FOC Metallic Paint</li> </ul>
New Mégane Sport Tourer	<ul style="list-style-type: none"> <li>• Iconic dCi 115 Auto EDC MY21</li> <li>• Iconic TCe 140 MY21</li> </ul>	Dealer Cashback: 14.00 %	<ul style="list-style-type: none"> <li>• FOC Metallic Paint</li> </ul>

Model	Versions	Support	FOC Options
	<ul style="list-style-type: none"> <li>• Iconic TCe 140 Auto EDC MY21</li> <li>• Iconic Blue dCi 115 MY21</li> <li>• Iconic TCe 140 Auto EDC MY20</li> <li>• Iconic Blue dCi 115 MY20</li> <li>• Iconic Blue dCi 115 Auto EDC MY20</li> <li>• Iconic TCe 140 MY20</li> <li>• R.S. Line TCe 140 MY21</li> <li>• R.S. Line TCe 140 Auto EDC MY21</li> <li>• R.S.Line Blue dCi 115 MY21</li> <li>• R.S. Line dCi 115 Auto EDC MY21</li> <li>• R.S. Line TCe 140 Auto EDC MY21</li> <li>• R.S.Line Blue dCi 115 MY21</li> <li>• R.S. Line dCi 115 Auto EDC MY21</li> <li>• R.S. Line TCe 140 MY21</li> <li>• R.S. Line TCe 140 MY20</li> <li>• R.S. Line TCe 140 Auto EDC MY20</li> <li>• R.S.Line Blue dCi 115 MY20</li> <li>• R.S. Line Blue dCi 115 Auto EDC MY20</li> </ul>		
New Mégane Sport Tourer	<ul style="list-style-type: none"> <li>• Iconic E-TECH Plug-in Hybrid 160 Auto</li> <li>• R.S.Line E-TECH Plug-in Hybrid 160 Auto</li> </ul>	Dealer Cashback: 12.50 %	<ul style="list-style-type: none"> <li>• FOC Metallic Paint</li> </ul>

## GRUPE RENAULT - FLEET SUPPORT AGREEMENT - TERMS AND CONDITIONS

The following are the terms and conditions upon which Renault UK Limited trading as Renault, Dacia and Alpine ("Groupe Renault") is willing to provide the Support on vehicles as set out in agreement.

### 1. Variation

Groupe Renault reserves the right to amend these terms and conditions, including withdrawing or suspending any

Support.

### 2. Exclusive nature of support

This Support is exclusive and in lieu of any other customer or support scheme Groupe Renault may offer from time to time. The Support is in addition to any discount given by a dealer.

### 3. Calculation of support

Support is calculated on the basic list price of the vehicle current at the time the order is accepted by the manufacturer, excluding any VAT, which may be applicable. You must ensure you check with your dealer that the manufacturer has accepted the order. Support will also apply to any factory fitted options subject to such options being currently available. Any Support on newly introduced models and or versions are subject to Groupe Renault's prior written agreement. Any Support provided by Groupe Renault is subject to vehicle availability. Groupe Renault will honour any Support detailed in the attached extract file and/or PDF until the expiry date set out in the same, unless Groupe Renault has already exercised its rights under paragraph 1 above.

### 4. Methodology of support and direct support payment

Support is usually provided direct to the dealer by Groupe Renault and made available to you or by means of discount on the purchase price of the vehicle. Where Support is to be paid directly to you, it will be paid to your nominated bank account following registration of the vehicle.

### 5. Restrictions on disposal

Any Supported vehicles must be retained by the registered keeper: in the case of light commercial vehicles, for a period ending on the earlier of 5 months or 10,000 miles; and in the case of all other vehicles, for a period ending on the earlier of 4 months or 4,000 miles; and cannot be disposed of during this period without our prior written permission. Following the expiry of this period, any vehicles (excluding for this purpose any purchased by your members/employees) must be disposed of in the ordinary course of your business.

### 6. Restrictions on use

You must not act as or be a reseller (within the holding period outlined in section 5) of any of the vehicles to which support applies.

### 7. Compliance/misuse of unique fleet support agreement number

Upon our request you must: (a) provide us (including our agents) with access to and copies of any relevant documents and records, (b) provide us with a copy of the vehicle's current registration document, and (c) make the vehicle available for inspection.

### 8. Limitations on support

Groupe Renault reserve the right to limit the number of vehicles in respect of which you may claim Support in any given period, irrespective of any maximum volume figures set out overleaf.

### 9. Additional provisions where support is provided under an approved affinity/employee scheme

Where vehicles are being purchased as part of an approved affinity/ employee scheme the following additional terms shall apply:

- (a) the vehicle must be used only in accordance with the scheme rules. These rules can be obtained on request from [renaultbusiness@renault.co.uk](mailto:renaultbusiness@renault.co.uk)
- (b) you will be responsible for ensuring your members/employees comply with these terms and conditions insofar as they are applicable to them.

### 10. Relationship with standard terms and conditions of sale

These terms and conditions, including the level of Support, are confidential to Groupe Renault and must not be disclosed to any other party without our prior written consent except where requested by law.

These terms and conditions are additional to and independent of the terms and conditions upon which you, your members or employees purchase the vehicle from an authorized Groupe Renault dealer, and which are subject to Support.

### 11. Finance company

Where the purchase of the vehicle is to be financed by a finance company, the purchase will, for the purpose of these terms and conditions, be treated as having been made by you, your member or employee (as the case may be).

### 12. Repayment of support

Any failure to comply with these terms and conditions could result in the suspension of any further support and/or Groupe Renault requiring you to immediately repay on demand any Support provided to date. This includes any unauthorised use by you, your employers or agents of any unique Fleet Support Agreement number provided to you for the purposes of obtaining Support.